

ATTORNEY DOCKET NO.  
063170.6768

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PATENT APPLICATION  
10/813,252

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Rutvik Doshi et al.  
Serial No.: 10/813,252  
Filed: March 30, 2004  
Group No.: 2445  
Examiner: Melvin H. Pollack  
Notice of Allowance Mailed: December 31, 2009  
Confirmation No.: 4823  
Title: METHOD AND SYSTEM FOR MANAGEMENT AND  
CONFIGURATION OF REMOTE AGENTS

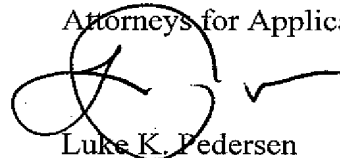
**Mail Stop Issue Fee**  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

**RESPONSE TO REASONS FOR ALLOWANCE**

Applicants appreciate the Examiner's allowance of Claims 1-16. Pursuant to 37 C.F.R. § 1.104, Applicants respectfully issue a statement commenting on the Examiner's reasons for allowance. Applicants respectfully disagree with the Examiner's reasons for allowance to the extent that they are inconsistent with applicable case law, statutes, and regulations. Furthermore, Applicants do not admit to any characterization or limitation of the claims or to any characterization of a reference by the Examiner, particularly any that are inconsistent with the language of the claims considered in their entirety and including all of their constituent limitations.

Respectfully submitted,  
BAKER BOTTS L.L.P.  
Attorneys for Applicants



Luke K. Pedersen  
Registration No. 45,003

Date: 3-16-10  
**CUSTOMER NO. 05073**